DSL MODEM
EASY INTERNET INSTALLATION INSTRUCTIONS

WAIT FOR OUR SERVICEMAN TO CALL BEFORE STARTING THIS PROCESS - ALSO YOU MUST CALL OUR OFFICE BEFORE LOGGING ON TO THE INTERNET -
IF YOU HAD DIALUP INTERNET PREVIOUSLY WE HAVE TO SWITCH OVER YOUR ACCOUNT BEFORE YOUR DSL WILL WORK PROPERLY.

CONNECT DSL MODEM TO TELEPHONE JACK-
• Make sure that the telephone cable is connected into the back of your DSL modem (In the Line Port) and also connected to a telephone jack in the wall.
• You may then plug a telephone into the port marked Phone if you like. When you pick up your telephone you should then have a dial tone, if your jack is an active line.

CONNECT DSL MODEM TO PC-
• Connect the DSL Modem to PC with a Network Card (NIC/Ethernet Card). If you do not have a Network Card you should takeyour computer to a computer store and have one installed.
• USB Connections do not work well with DSL Service so you should not use that type of a connection (Do not have anything plugged into the Port marked USB).
• To connect the NIC/Ethernet Card to the PC, plug the Ethernet cord into the back of the DSL modem (in the LAN Port) and then into the back of the PC (to your NIC/Ethernet Card).

NETWORK SETTINGS ON THE PC & REGISTRATION-

• Go to control panel, making sure you are in the Classic View, and double click on Network Connections. Find LAN or High-Speed Internet – right click on this ICON and go to properties, and highlight Internet Protocol (TCP/IP) and then click
on properties.
> o On the General tab set your Computer up to Obtain an IP address automatically
> o Also set your Computer to obtain a DNS address automatically too.

• Next, go back to your desktop and double click on the Internet Explorer to get online. Once you get online you will be asked to register your Computer.
> o You log in with your user name and password.
> o After you get a successful registration, you will need to shut down your Computer and turn off. Unplug your Router
> from the power (if you have one), and then unplug DSL Modem from the power.
> o Leave unplugged for at least 10 seconds, and then bring everything up in reverse order (DSL Modem, Router, and then your PC).

SETUP EMAIL AND OTHER INTERNET SETTINGS-

• Go to control panel, making sure you are in the Classic View, and double click on Internet Options – and connections tab.
> o In Dialup and Virtual Private Network Settings window - highlight any items in this window (one at a time) and clickon remove.
> o Below this window make sure your computer is set to never dial a connection.
> o Next click on LAN Settings – and make sure nothing is checked on the next screen.
> o Make sure your email program (Outlook, Outlook Express, Netscape, etc) is set to connect via a local area network
> (LAN) if you had this set up to connect to a dialup connection before.
>> 1   Most often you will set up your mail through tools, and accounts or email accounts in Outlook or something similar to that in another mail program.
>> 2   If you are setting up a new account you want to add account. When setting up a new account you should knowthat your incoming (POP3) and outgoing (SMTP) mail server name should both be "mail.airstreamcomm.net"
>> 3   Use the same user name and password that you used to register with on the internet.

IF YOU HAVE STATIC ON YOUR LINE, STOP & PICK UP FILTERS FOR YOUR PHONES
ENJOY YOUR HIGH SPEED INTERNET SERVICE!
TECH SUPPORT 715-268-7877 or 715-247-7877